



Creating Person-Centred Organisations: Strategies and Tools for Managing Change in Health, Social Care and the Voluntary Sector

Stephen Stirk, Helen Sanderson

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Person-centred thinking and planning are approaches that enable people using social care and health services to plan their future, and use a personal budget to commission personalised services.

Creating Person-Centred Organisations is a guide for organisations who want to deliver personalised services. Key issues covered include attending to the vision, strategy and business planning of the organisation, as well as organisational processes, culture and managing change. Drawing on the pioneering work of the social care charity United Response, the authors provide a wealth of practical tools and techniques to enable organisations within health, social care and the voluntary sector to use person-centred thinking tools and approaches to move towards becoming person-centred organisations.

This is an essential guide for managers and leaders within private, statutory and voluntary organisations.

Stephen Stirk is Director of Human Resources at the social care charity United Response. He has had over 30 years' experience in human resources, organisation development and line management positions, including specialism in organisation design and development with GlaxoSmithKline. Helen Sanderson is Director of Helen Sanderson Associates. She has written extensively on person-centred thinking, planning, community building and Individual Service Funds. She has worked with a range of providers to enable them to deliver more personalised services. She is co-author (with Jaimee Lewis) of *A Practical Guide to Delivering Personalisation: Person-Centred Practice in Health and Social Care* (Jessica Kingsley Publishers).

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